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Andrew B. Ulmer 513.369-4811 aulmer@fbtlaw.com

December 7, 2005

Mail Stop: RCE

Commissioner for Patents

PO Box 1450

Alexandria, VA 22313-1450

Re:

Application:

09/944,676

Filed:

08/31/2001

Inventors:

Burgin, et al.

For:

SYSTEM AND METHOD FOR AUTOMATED END-USER

SUPPORT

Atty Ref.:

1160215-0538115

Dear Sir:

Enclosed for filing are the following papers for the above-referenced patent application:

- 1. Request for Continued Examination (RCE);
- 2. Amendment and Response;
- 3. Check for \$1,240.00; and
- 4. Self-addressed postage prepaid return receipt postcard

The fee has been calculated as shown below:

	Number of Claims	Highest Previous Paid For	Extra Claims	Rate	Fee (Dollars)
Total Claims	20	20	0	x \$50 =	0
Independent Claims	3	3	0	x \$200 =	0
		If multiple dependent claims, add \$360.00			n/a
		RCE Fee (37 CFR 1.17(e))			790.00
•		Petition for Extension of Time (2 months)			450.00
	TOTAL FEE DUE			\$1,240.00	

The Commissioner is hereby authorized to charge payment of any fees associated with this communication, including any necessary extension fees, or credit any overpayment, to Deposit Account No. 06-2226.

Respectfully submitted,

FROST BROWN TODD LLC

Andrew B. Ulmer (Reg. No. 57,003)

Certificate of Mailing

The undersigned certifies that this correspondence was deposited with the U.S. Postal Service with sufficient postage as first class mail and addressed to "Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450" on day of December, 2005.

CINLibrary 1160215.0538115 1581495v.1

